

Curriculum Vitae of Marcel Scholte



Personal information:

Surname:	Scholte
Given name:	Marcel
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Diploma's/certificate's:

[Professional Scrum Master & Product Owner](#)

PRINCE2 Foundation	April 2017
Flash, Learnit	January 2011
Photoshop, Learnit	January 2007
TA for trainers	January 2007
Training "Assessment Software", Profiles International	December 2006
T-BIN Call Centre examine	April 2006
Basic course bookkeeping	November 2001
KSG (a training for the skill of trainer)	1998
Different ability courses: effective meeting, sales courses, product knowledge, customer orientated corresponding.	succeeded in 1996 during 1991 till 1995
Different engineering courses	during 1991 till 1995
MTS-electronics diploma	succeeded in 1988
MTS-energy diploma	succeeded in 1988
MAVO-4 diploma	succeeded in 1982
Driver licence A/B/E	1984

Updated august 2022

Work experience:

- Municipality Utrechtse Heuvelrug from august 2018 till now
Function: Project manager/trustee Waste Collection & Recycling and Waste Depot. Project leader, implementation planning system/software. Development of reservationsystem/app in support of the Waste Depot. Teammanager Waste & Maintenance, 35 employees.
- BUHA, Doetinchem from October 2017 till June 2018
Function: The household waste collected of the municipality of Oude IJsselstreek will be executed by BUHA as of 1-1-2018. Marcel was asked by the BUHA to supervise the transition as project manager / quartermaster.
- InnoEnergy, Eindhoven from march 2017 till august 2017
Function: Development and conducting of a training in English for a new ICT system in different locations in Europe.
- Police, Odijk from march 2016 till December 2016
Function: Capacity Management consultant, within the Department of Information Management, 500 FTE, introduced time registration and set up a capacity management process. As part of this assignment, I have undergone an extensive security screening (BGO Lang).
- Timing, Apeldoorn from August 2014 till February 2016
Function: Project lead and ICT consultant
Two projects:
 1. Build a converter platform by which costumers of Timing can deliver the timesheets of the temp workers in any format. The platform then converts the timesheet into a SETU format which can be read by the Timing software.
 2. Wehkamp has built a new robotized warehouse. Timing does the repacking for many suppliers of Wehkamp so that the products they can be easily delivered to the new warehouse. For this we built a warehouse / scanning application. In this project I had different roles: project lead, architect, developer.
- City of Tilburg from June 2012 till June 2014
Multiple tasks such as senior planner, team lead, project lead for the waste collection department of Tilburg. The project objective was to replace 140.000 waste bins by new waste bins with RFID chips. My role was to advice the organisation about route optimizing, ICT and processes.
- UPC, Amsterdam from April 2012 till June 2012
Function: Project manager for POD phase for the transition of the nationwide access number for municipality's 14xx. See recommendation of UPC on [Linkedin](#)
- Spilgames, Hilversum from November 2011 till February 2012
Function: Web developer at high traffic website
- Cyclus, Gouda from January 2011 till October 2011
Function: Team leader planning
- City of the Hague from November 2009 till December 2010
Function: Project leader, setup a central planning department in support of 300+ employees and 80 + vehicles.

From 2002 till 2010 worked as freelance trainer and consultant at the Dutch Police Academy. They hired me for the national project to introduce the Capacity Management (CM) methodology and a new on CM based workforce management tool at the Dutch Police. CM is the methodology to plan people and resources as efficiently and effective as possible. Within that project I had different roles:

- Senior trainer CM methodology for more than 3000 managers in 20 Police regions.
- Trainer workforce management tool
- Development of different levels of courses on CM methodology and the new law on work time (ATW).
- Consultant and change manager CM.
- Senior developer / project staff member in the development en setting up a national training project for all the 55.000 Police employees.
- CM process implementation consultant
- Worked during one year in the Police region Hollands-midden as a change manager and team leader in the newly created central planning department.

As off 1995 I made a transition from technical to (freelance) trainer in the field of communication skills trainer. I have conducted and developed trainings for al lot of different organizations. A few examples: energy en telecom companies, many governmental organizations, insurance companies, banks, automotive industries. The trainings where mostly in Dutch but I also executed trainings in English as far as in St. Louis USA.

Internet web development:

- 15+ years web development with PHP/Mysql/HTML/CSS/Javascript.
- Build my own CMS to manage the content of my own and my customers websites.
- For the Timing/Wehkamp a data exchange platfrom.
- For the City of Tilburg a data exchange platfrom.
- For the City of the Hague I build a web based resource planning tool.
- For Happy Sweets a web based order/invoice system
- For Cyclus a offline GPS fixed routing application for use in the garbage trucks.
- Build many websites with different functionalities:
 - Dating/matching
 - Payment solutions
 - Uploading of files and pictures
 - Connections with other systems/websites, API's, Webservices, XML, UBL
 - EDI (electronic data exchange) connections
- 1.5 year senior web developer at a high traffic website off KPN Telecom.
- 3 months web developer at Spilgames

Ericsson, Rijen Function:	from 1 October 1997 till 1 November 1998 Telecom engineer/web developer
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KPN Telecom, Apeldoorn Function:	from April till October 1997 Sales support
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KPN Telecom, Utrecht Training and Advise Centre Telecom Function:	from 1995 till 1997 Communication Skills Trainer
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KPN Telecom engineering, Utrecht Function:	from 1991 till 1995 All-round telecom engineer
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Display electronics, Enschede Multiple tasks such as designing electronics, leading the production, install and service activities.	from 1990 till 1991
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Besamu electronics at Hengelo
Functions:

from 1989 till 1990
Service engineer & Electronics development

Branch knowledge:

During my carrier I have seen many companies and organisations, by means of projects, training courses, web development and other commercial activities.

This is a (incomplete) listing:

ABP Heerlen.	Telephone training courses
Beatrixoord, Haren.	Telephone awareness workshops
BBNED en BBeyond, Hoofddorp	ICT Helpdesk training courses
Casema, Delft	Sales and product training courses
City of the Hague/Den Haag	Project leader implementation plan software
Cyclus, Gouda	Team leader planning
Easynet , Amsterdam	ICT Helpdesk training courses
Ericsson, Rijen.	Build Intranet websites
Festo, St. Louis USA.	Technical- and call centre training in English
Getronics, many departments.	Helpdesk training courses
IP Global, Soesterberg.	Technical- and call centre training courses
InnoEnergy, Amsterdam, Barcelona, Karkow, Stockholm	Software application training
ISDN Helpdesk, Utrecht.	Helpdesk training courses
KPN Telecom, many departments..	Technical- en call centre training courses
KPN Telecom / Hi	Senior web developer
Mc Donalds Logistiek en Service, Nijkerk.	Helpdesk- en supervisor training courses
Mercedes Benz Nederland, Utrecht.	Telephone awareness workshops
Merwebolder, Sliedrecht.	Telephone training courses
Police, many departments.	0900-8844 communication training courses
Police, many departments.	Capacity Management trainer/consultant
Rabobanken, throughout The Netherlands.	Telephone training courses
Justitie, Den Haag.	Computer training courses
Scheidegger, Venlo.	Computer training courses
Schoeman Makelaars, Veenendaal	Communication- en sales training courses
Seagate, Schiphol.	Helpdesk training courses in English
Spilgames, Hilversum	Web developer
SNS bank, Enschede	Dominant customer's training courses
Teleprofs, Amsterdam	Telephone training courses

And many small companies en organisations all over the Netherlands.

Because of my different experiences in combination with my background as technical and communication skills trainer I'm often asked for projects as project lead with different, sometimes conflicting, interests and (cultural) backgrounds.

On request I can deliver multiple references.